

Original

## Specification

## Title of the Invention

## Relay Apparatus

5    Background of the Invention

          The present invention relates to a relay apparatus and, more particularly, to a relay apparatus for allowing various kinds of communication means to be used under a common environment.

10           Currently, along with the diversification of communication routes and media and the trend toward multimedia and sophisticated information, many communication terminals corresponding to these communication forms have been proposed. For example,  
15   portable terminals handle texts and images in the form of electronic mail as well as speech. Fixed telephone terminals are also following the same tendency.

          In addition, as these communication terminals tend to handle multimedia information, functions  
20   provided for the communication terminals themselves increase in number and complexity to effectively use these pieces of information. The amount of information handled by each function also increases.

          Furthermore, various types of communication  
25   lines have been provided for users, including, for example, ISDN lines, ADSL lines, and optical cable lines as well as general telephone lines (analog telephone

lines) to which fixed telephone terminals are connected.

Such communication means as communication terminals and communication lines are, however, independent means respectively connected to different communication routes or communication media, and hence  
5 have unique specifications. This makes it impossible for a user to efficiently and effectively use a plurality of communication means.

For example, some communication terminals are  
10 designed to handle the same kind of information. However, such terminals differ in their operation methods and functions depending on the types or makers of terminals. When, therefore, a user is to use a plurality of communication terminals, he/she must  
15 properly use the communication terminal upon grasping the operation methods and functions of the respective communication terminals. This imposes a heavy workload on the user.

This applies to the case of communication  
20 lines. A user must properly use terminals corresponding to the respective lines, resulting in a load on the user.

Furthermore, communication information such as communication partner information or communication contents handled in each communication terminal is  
25 independently managed by each communication terminal. This makes it impossible for a user to commonly and effectively use such management information. The user

must copy a telephone directory or make matching among a plurality of telephone numbers. This imposes a heavy management load on the user.

This applies to the case of communication  
5 lines. As information for identifying the same communication partner, different pieces of identification information such as a telephone number and network address must be used depending on communication lines. A heavy load is therefore placed  
10 on the user.

#### Summary of the Invention

It is an object of the present invention to provide a relay apparatus which can efficiently use a plurality of communication means and effectively use  
15 communication information handled in each communication means.

According to the present invention, there is provided a relay apparatus comprising external connection interface means to which a plurality of  
20 communication means are connected and which individually interfaces with the communication means, and common control means which is commonly provided for the plurality of communication means and controls to perform communication by using one of the plurality of  
25 communication means connected to the external connection interface means in accordance with operation by a user.

### Brief Description of the Drawings

Fig. 1 is a block diagram showing the arrangement of a relay apparatus according to an embodiment of the present invention;

5            Fig. 2 is a view showing an outer appearance of the relay apparatus;

Fig. 3 is a sequence chart showing operation for a case wherein terminal devices are mounted;

Fig. 4 is a sequence chart showing operation  
10 for a case wherein general speech communication is performed;

Fig. 5 is a sequence chart showing operation for three-party speech communication;

Fig. 6 is a sequence chart showing operation  
15 for a case wherein mail is received during speech communication; and

Fig. 7 is a view showing a display example on a window display section.

### Description of the Preferred Embodiment

20            An embodiment of the present invention will be described next with reference to the accompanying drawings.

As shown in Fig. 1, a relay apparatus 10 according to an embodiment of the present invention is  
25 connected to portable terminals 1 and 2, fixed telephone terminal 3, and telephone line 4 which are generally used as communication means by a user.

The portable terminals 1 and 2 perform radio communication through a radio network 5. The fixed telephone terminal 3 is connected to the telephone line 4. The telephone line 4 is connected to a telephone network 6.

Using the relay apparatus 10 allows the user to use the respective communication means including the portable terminals 1 and 2, fixed telephone terminal 3, telephone line 4, and the like with common operation. This also makes possible collective management and common use of communication information used in the respective communication means.

The relay apparatus 10 includes an external connection interface section (to be referred to as an external connection I/F section hereinafter) 11, relay section 12, and common terminal section 20.

The external connection I/F section 11 independently controls each of the communication means such as communication terminals and communication line connected to the relay apparatus 10. The external connection I/F section 11 includes separate interface sections for the respective communication means.

In this case, the external connection I/F section 11 includes a terminal interface section (to be referred to as a terminal I/F section hereinafter) 11A for controlling the portable terminal 1, a terminal interface section (to be referred to as a terminal I/F

section hereinafter) 11B for controlling the portable terminal 2, a terminal interface section (to be referred to as a terminal I/F section hereinafter) 11C for controlling the fixed telephone terminal 3, and a line  
5 interface section (to be referred to as a line I/F section hereinafter) 11D for controlling the telephone line 4.

The relay section 12 relays/connects the respective terminal I/F sections 11A to 11C of the  
10 external connection I/F section 11 and the line I/F section 11D to the common terminal section 20 commonly used by the respective communication means.

In this case, each of the I/F sections 11A to 11D and the common terminal section 20 can be  
15 one-to-one-connected through a signal line 20C, the plurality of I/F sections 11A to 11D and the common terminal section 20 can be many-to-one-connected through a signal line 20A, or the I/F sections 11A to 11D can be connected to each other.

20 The common terminal section 20 is commonly provided for the respective communication means connected to the external connection I/F section 11, and performs various kinds of communication such as speech communication, electronic mail communication, and image  
25 communication.

The common terminal section 20 includes a communication control section 21 connected to the

external connection I/F section 11, a  
transmission/reception section 22 connected to the  
communication control section 21, a database (to be  
referred to as a DB hereinafter) 23 connected to the  
5 communication control section 21, a storage section 24,  
an operation input section 25, a window display section  
26, and an image sensing section 27.

The communication control section 21 is a  
common function processing section for controlling  
10 various kinds of communication performed by the  
respective communication means. The communication  
control section 21 is comprised of a microprocessor such  
as a CPU (Central Processing Unit), its peripheral  
circuits, and a communication circuit such as a speech  
15 communication circuit.

The communication control section 21 controls  
the respective sections of the relay apparatus 10 by  
executing programs stored in advance in the storage  
section 24.

20 The communication control section 21 includes  
a call control section 21A for controlling various kinds  
of communication calls, a speech communication  
processing section 21B which is connected to the  
transmission/reception section 22 to perform speech  
25 communication, a mail processing section 21C for  
exchanging electronic mail, an image processing section  
21D for performing image communication, a database

management section 21E for managing the database 23, and a response determination section 21F for determining whether to make a response to an incoming call.

5 The call control section 21A, in particular, performs call control for the respective communication means on the basis of specifications (interface information) set in advance by the user in accordance with the types and models of the respective communication means.

10 Note that the specifications of the respective communication means may be stored in the database 23 in advance, or may be externally stored in the database 23.

The transmission/reception section 22 is a speech transmission/reception interface section by which  
15 the user performs speech communication through the speech communication processing section 21B. In this case, the transmission/reception section 22 includes a right earphone 22A and left earphone 22B as reception means, and a microphone 22C as a transmission means.

20 Note that as the transmission/reception section 22, a handset may be used, which is obtained by integrating these transmission means and reception means.

The DB 23 commonly performs collective management of communication information such as  
25 communication partner information and log information used for communications in the respective communication means.



In this case, the following pieces of information are collected from the respective communication terminals and collectively managed: the cell phone numbers or mail addresses of communication partners which are obtained from the portable terminals 1 and 2, the fixed telephone numbers or electronic mail addresses of communication partners which are obtained from the fixed telephone terminal 3, and communication partner information such as the names of communication partners.

In addition to information associated with communication partners, multimedia information such as mail, image data, and speech data exchanged with the communication partners, and communication log information are collectively managed.

The contents of various kinds of filter settings are registered in the DB 23 in accordance with setting operation by the user. The information set by this filter setting for each telephone number includes limitations on origination and utilization time, call rejection and call limitations, association with a ringing tone, termination propriety information, and the like. Termination propriety information, in particular, is used to determine whether to respond to a new incoming call from another communication partner during speech communication.

In addition, user information about the user

is also managed, which includes, for example, the cell phone number, fixed telephone number, cell phone mail address, and electronic mail address of the user who uses this relay apparatus.

5                   The communication information held in each communication terminal is loaded into the relay apparatus 10 and stored in the DB 23 when each communication terminal is connected to the relay apparatus 10. Communication information about a desired  
10 communication partner is retrieved from the DB 23 as needed to be used in the communication control section 21 or displayed on the window display section 26.

                  The storage section 24 is a memory which stores control information used for control processing  
15 in the communication control section 21. In addition to the control information, the storage section 24 stores programs, format data, and the like.

                  The operation input section 25 is an input interface section for detecting operation by the user.  
20 The operation input section 25 includes a keyboard having various keys such as dial keys, touch keys arranged on the window display section 26, and a pointing device such as a mouse.

                  The window display section 26 is a window  
25 display device such as an LCD device, on which various kinds of information are displayed, including communication information such as mail contents and

image data handled by the communication control section 21, communication information read out from the DB 23 in association with a communication partner, and management information in the relay apparatus 10.

5           The image sensing section 27 is a compact camera which senses an image of the user when image communication such as videophone communication is performed using a moving or still image.

          As shown in Fig. 2, the relay apparatus 10 is  
10 comprised of a main body 10A formed from a rectangular housing and a lid member 10B openably supported on the main body 10A through a hinge section 10C.

          While the relay apparatus 10 is not in use, the lid member 10B is closed onto the main body 10A.  
15 When the relay apparatus 10 is to be used, the lid member 10B is opened.

          The window display section 26 is placed on the upper surface of the main body 10A. Spaces (not shown) are formed in the main body 10A so as to be open to its  
20 side surface and partly house the portable terminals 1 and 2.

          In general, the portable terminals 1 and 2 have connectors 1A and 2A for connecting to external information communication devices. These connectors are  
25 used for connection to the terminal I/F sections 11A and 11B of the relay apparatus 10.

          The relay apparatus 10 may be connected to the

portable terminals 1 and 2 through communication cables.  
However, forming spaces in the relay apparatus 10 and  
connecting the terminals thereto by housing them in the  
spaces can save the space required to use the relay  
5 apparatus 10.

Since the portable terminals 1 and 2, in  
particular, are compact, only relatively small spaces  
need to be formed in the relay apparatus 10. In  
addition, these spaces can be used as places where the  
10 portable terminals 1 and 2 are to be placed while the  
user is at home. When the portable terminals 1 and 2  
are housed in the spaces, the batteries in the portable  
terminals 1 and 2 may be charged from the relay  
apparatus 10.

15 A connection line 3A and the telephone line 4  
for the fixed telephone terminals 3 are connected to  
connectors (modular jacks) 10D provided on a side  
surface portion of the main body 10A. Note that if the  
fixed telephone terminals 3 have connectors similar to  
20 those of the portable terminals, connectors  
corresponding to them are used, respectively.

The respective keys of the operation input  
section 25 are arranged on a surface of the lid member  
10B which becomes an upper surface in an open state. A  
25 connector 10E to which the transmission/reception  
section 22 is connected is provided on a side surface  
portion of the lid member 10B.

The operation of the relay apparatus 10 according to this embodiment will be described next with reference to the accompanying drawings.

A case wherein the portable terminals 1 and 2  
5 and fixed telephone terminal 3 are mounted in the relay apparatus 10 will be described first with reference to Fig. 3.

The relay apparatus 10 performs various kinds of filter settings for each telephone number of the user,  
10 i.e., each of the telephone numbers of the portable terminals 1 and 2 and fixed telephone terminal 3, in accordance with operation by the user which is detected by the operation input section 25, and registers the settings in the DB 23 in advance (step S100).

15 In the filter settings, items associated with originating/terminating operation using each telephone number are set for each telephone number, which include limitations on origination and utilization time, call rejection and call limitations, association with a  
20 ringing tone, and the like.

When the portable terminal 1 is mounted on the relay apparatus 10 (step S101), the call control section 21A of the relay apparatus 10 detects the mounting operation through a signal line 20B and the terminal I/F  
25 section 11A of the external connection I/F section 11.

In response to an acknowledgement of being mounted from the portable terminal 1 (step S102), the

relay apparatus 10 receives communication information stored in the portable terminal 1 and registers the information in the DB 23 (step S103).

Likewise, when the portable terminal 2 is  
5 mounted on the relay apparatus 10 (step S104), the relay apparatus 10 receives communication information stored in the portable terminal 2 and registers it in the DB 23 (step S106) in response to an acknowledgement of being mounted from the portable terminal 2 (step S105).

10 When the fixed telephone terminal 3 is mounted on the relay apparatus 10 (step S107), the relay apparatus 10 receives communication information stored in the fixed telephone terminal 3 and registers it in the DB 23 (step S109) in response to an acknowledgement  
15 of being mounted from the fixed telephone terminal 3 (step S108).

In this manner, the relay apparatus 10 acquires, from the respective communication terminals mounted thereon, various kinds of communication  
20 information stored in the respective communication terminals, i.e., attribute data having telephone numbers as keys such as telephone directory, Internet addresses, and their attribute data. The relay apparatus 10 registers these pieces of information in the DB 23.

25 The database management section 21E manages various kinds of data registered in the DB 23. As a consequence, in the DB 23, these pieces of communication

information are collectively managed on the basis of telephone numbers, cell phone mail addresses, electronic mail addresses, or the names of communication partners.

Operation for general speech communication  
5 will be described next with reference to Fig. 4.  
Consider a case wherein after speech communication with the portable terminal 1 is ended in response to an incoming call to the portable terminal 2 during the speech communication with the portable terminal 1,  
10 speech communication with the portable terminal 2 is started.

The following operation is based on the assumption that mounting of the portable terminals 1 and 2 and fixed telephone terminal 3 has already been  
15 completed by the operation described with reference to Fig. 3.

When the portable terminal 1 detects a speech incoming call from the radio network 5 (step S110), the portable terminal 1 notifies the relay apparatus 10 of  
20 detection of the incoming call and termination telephone number as a termination notification (step S111). A search section 21A1 of the call control section 21A of the relay apparatus 10 searches the DB 23 by using the termination telephone number notified from the network  
25 side as a key.

With this key search, filter settings registered for each telephone number are read out to

obtain display data as connection determination information. Likewise, an image and connection log are obtained as attribute information registered in the DB 23.

5           As shown in Fig. 7, the connection determination information and attribute information are displayed in a display area 31 set on a portion of the window display section 26 which is located near the portable terminal 1 (step S112).

10           The user of the relay apparatus 10 then performs responding operation to receive a call (step S113). The call control section 21A detects this responding operation through the operation input section 25, and issues a connection instruction to the portable  
15 terminal 1 through the terminal I/F section 11A (step S114).

          The relay apparatus 10 then controls the relay section 12 to connect the terminal I/F section 11A to the speech communication processing section 21B of the  
20 communication control section 21, and activates the speech communication processing section 21B. In response to this operation, the speech communication processing section 21B enables the right earphone 22A, left earphone 22B, and microphone 22C of the  
25 transmission/reception section 22, and starts displaying the speech communication start time and speech communication time in the display area 31 (step S115).



In response to the connection instruction, the portable terminal 1 responds to the speech incoming call from the radio network 5 (step S116) and exchanges speech between the radio network 5 and the relay apparatus 10.

With this operation, the speech received from the radio network 5 through the portable terminal 1, terminal I/F section 11A, and relay section 12 is output from the right earphone 22A and left earphone 22B. In addition, the speech input from the user to the microphone 22C is transmitted from the portable terminal 1 to the radio network 5 through the reverse route, thereby starting communication with the originating party by using the relay apparatus 10 (step S117).

In this manner, when the portable terminal 2 detects a speech incoming call from the radio network 5 while the user is performing speech communication through the portable terminal 1 by using the relay apparatus 10 (step S120), the portable terminal 2 notifies the relay apparatus 10 of detection of the incoming call and termination telephone number as a termination notification (step S121).

In subsequent steps S122 to S127, the relay apparatus 10 and portable terminal 2 operate in the same manner as in steps S112 to S117 described above, thereby allowing the user to perform speech communication through the portable terminal 2 using the relay

apparatus 10.

The window display section 26 starts displaying connection determination information, attribute information, speech communication start time, and speech communication time in the display area 32 set near the portable terminal 2 in the same manner as described above.

In connection propriety determination based on filter settings in step S122, the response determination section 21F of the communication control section 21 reads out termination propriety condition information corresponding to the speech communication partner of the portable terminal 1 from the DB 23, and determines the propriety of responding to the incoming call to the portable terminal 2.

This makes it possible to reject any incoming call during speech communication with an important speech communication partner such as a customer and continue important speech communication.

In contrast to this, if an incoming call is sent from an important speech communication partner during speech communication with a general speech communication partner, the reception of the incoming call can be permitted. At this time, information about the originating party is displayed on the window display section 26 to allow the user to properly determine the necessity to switch speech communication.

When the user responds to the incoming call, since speech communication through the portable terminal 1 has been done before the reception of the incoming call at the portable terminal 2, the relay apparatus 10 controls the relay section 12 to connect the terminal I/F section 11B to the speech communication processing section 21B of the communication control section 21 in step S125.

Subsequently, the relay apparatus 10 reduces the volume level of speech communication through the portable terminal 1 which is produced from one of the earphones, e.g., the right earphone 22A, and switches to the sound of speech communication through the portable terminal 2 which is produced from the other earphone, i.e., the left earphone 22B.

The relay apparatus 10 also switches the microphone 22C to the speech communication mode through the portable terminal 2. The relay apparatus 10 decreases the brightness of the display area 31 of the window display section 26 which is used for the portable terminal 1.

This operation makes it possible to perform succeeding speech communication through the portable terminal 2 without disconnecting the preceding speech communication through the portable terminal 1. In addition, the user can listen to speech from the communication partner on the portable terminal 1 side

with a level at which no interruption occurs. This allows the user to grasp the condition of the speech communication partner on the portable terminal 1 and cope with an emergency.

5               When the user performs switching operation to switch from the speech through the portable terminal 2 to that through the portable terminal 1 (step S130), the call control section 21A of the relay apparatus 10 restores volume level of the right earphone 22A on the  
10 portable terminal 1 to a normal conversation level. The call control section 21A then reduce the volume level of the left earphone 22B on the portable terminal 2, and switches the microphone 22C to the portable terminal 1 side (step S131).

15               With this operation, the speech communication on the portable terminal 1 is resumed (step S132).

              If the speech communication on the portable terminal 1 is to be disconnected first, the user performs speech communication disconnecting operation on  
20 the portable terminal 1 side (step S133).

              In response to this operation, a disconnection instruction is transmitted to the portable terminal 1 (step S134). The relay apparatus 10 then restores the volume levels of the right earphone 22A and left  
25 earphone 22B, switches the microphone 22C to the portable terminal 2 side, and controls the relay section 12 to disconnect the terminal I/F section 11A from the

speech communication processing section 21B (step S135).

In response to the above disconnection instruction, the portable terminal 1 disconnects the speech communication (step S136). With this operation,  
5 the speech communication on the portable terminal 1 side is disconnected, and the speech communication on the portable terminal 2 side is resumed (step S137).

Subsequently, in response to the disconnecting operation by the user, the relay apparatus 10 transmits  
10 a disconnection instruction to the portable terminal 2 (step S141). The relay apparatus 10 also disables the right earphone 22A, left earphone 22B, and microphone 22C, and controls the relay section 12 to disconnect the terminal I/F section 11B from the speech communication  
15 processing section 21B (step S142).

In addition, in response to the above disconnection instruction, the speech communication on the portable terminal 2 is disconnected (step S143). With this operation, all the speech communication using  
20 the relay apparatus 10 is ended.

As described above, the relay apparatus 10 includes the external connection I/F section 11 for individually controlling the respective communication means, and the common terminal section 20 which realizes  
25 various kinds of communications. In addition, the relay apparatus 10 arbitrarily switches and connects the respective communication means and the communication

control section 21 through the relay section 12. This makes it possible to cope with various kinds of communication means by using the common terminal section 20.

5                Even if, therefore, communication terminals differ in their operation methods and functions depending on the types and makers of the communication terminals as in prior art, the user is only required to operate the common terminal section 20.

10              The user need not selectively use the respective communication terminals upon grasping their operation methods and functions. This can greatly reduce the operation load on the user. This also applies to the case of communication lines; there is no  
15 need to selectively use devices corresponding to the respective lines. This makes it possible to reduce the load on the user.

                In addition, the DB 23 is provided for the common terminal section 20 to collectively manage  
20 communication information individually held in each communication terminal. Therefore, even if, for example, an incoming call is received from an originating party registered in a communication terminal different from the one in use, information about the originating party  
25 can be retrieved from the DB 23 and displayed. Communication information individually managed in each communication terminal can be efficiently used.

This also applies to the case of communication lines; there is no need to selectively use different pieces of identification information, e.g., telephone numbers and network addresses, to identify the same communication partner depending on the communication lines. This can greatly reduce the load on the user.

Operation for three-party speech communication will be described next with reference to Fig. 5. Consider a case wherein three-party speech communication is performed between the portable terminal 1, the portable terminal 2, and the relay apparatus 10.

Assume that in the following operation, the relay apparatus 10 has responded to an incoming call to the portable terminal 2 after responding to an incoming call to the portable terminal 1 by the operation in Fig. 4 described above (steps S110 to S127).

At this time, the volume level of speech communication through the portable terminal 1 which is produced from the right earphone 22A is reduced, and the sound of speech communication through the portable terminal 2 is output from the left earphone 22B. The microphone 22C has been switched to the speech communication through the portable terminal 2.

When the user is to shift to three-party speech communication between the portable terminal 1, the portable terminal 2, and the fixed telephone terminal 3 in this state, he/she performs three-party

speech communication starting operation (step S150).  
The call control section 21A of the relay apparatus 10  
detects this three-party speech communication starting  
operation through the operation input section 25, and  
5 instructs the speech communication processing section  
21B to start three-party speech communication.

In response to this instruction, the speech  
communication processing section 21B restores the sound  
of speech communication through the portable terminal 1  
10 which is produced from the right earphone 22A, and  
connects the microphone 22C to both the portable  
terminal 1 and the portable terminal 2 (step S151).

With this operation, speech communication  
through the portable terminal 1 and speech communication  
15 through the portable terminal 2 are connected through  
the relay apparatus 10 to start three-party speech  
communication (steps S152 and S153).

Operation for mail arrival during speech  
communication will be described next with reference to  
20 Fig. 6. Consider a case wherein the user is to receive  
mail through the portable terminal 2 while performing  
speech communication through the portable terminal 1.

Assume that in the following operation, the  
relay apparatus 10 has been in a speech communication  
25 state upon responding to an incoming call to the  
portable terminal 1 by the operation in Fig. 4 described  
above (steps S110 to S117).



When the portable terminal 2 detects mail arrival from the radio network 5 in this state (step S160), the portable terminal 2 notifies the relay apparatus 10 of the detection of the mail arrival and an  
5 originating mail address as a termination notification (step S161).

In response to this notification, the search section 21A1 of the call control section 21A of the relay apparatus 10 searches the DB 23 with the  
10 originating mail address as a key. With this key search, mail received in the past is read out from log information registered for each originating mail address (step S162).

The relay apparatus 10 then controls the relay  
15 section 12 to connect the terminal I/F section 11A to the mail processing section 21C of the communication control section 21 and instructs the portable terminal 2 to receive the mail (step S163).

In response to the reception instruction, the  
20 portable terminal 2 responds to the mail arrival from the radio network 5 (step S164) and transfers the mail from the radio network 5 to the mail processing section 21C (step S165).

The mail processing section 21C displays the  
25 previously received mail read out from the DB 23 in step S162 and the mail received from the portable terminal 2 in a display area 32 of the window display section which

is set on a portion near the portable terminal 2 (step S166).

Fig. 7 shows a display example of the window display section 26. In this case, the name of the communication partner, a photograph of his/her face, and the time of speech communication are displayed in the display area 31 as communication partner information of speech communication through the portable terminal 1.

In the display area 32, the mail received through the portable terminal 2 and the previously received mail are displayed.

Note that when the user is to perform Internet Web browsing operation or the like or image communication such as speech communication using moving images, the image processing section 21D is used in the same manner as the speech communication processing section 21B or mail processing section 21C.

According to the present invention, a plurality of communication means such as communication terminals and communication lines used by a user are individually connected through the external connection interface section, and the communication means are individually controlled by the common terminal section, commonly provided for the respective communication means, through the external connection interface section in accordance with operation by the user, thereby performing communication with desired communication

partners using these communication means. This makes it possible to efficiently use a plurality of communication means.

In addition, pieces of unique communication information such as communication partner information and log information used for communication through the communication terminals are acquired from the respective communication terminals connected as communication means to the external connection interface section. These pieces of information are classified according to communication partners to be collectively managed in the database. This makes it possible to effectively use communication information to be handled in each communication means.